

1. Preamble

- a. The purpose of this document is to communicate the policy of ISONIKE to provide impartial Certification Services.
- b. ISONIKE recognizes that being impartial and being perceived to be impartial is of vital importance. Impartiality is a necessary condition and a fundamental principle for the certification body to deliver certification that provides confidence.

2. Introduction

It is the policy of ISONIKE to provide Certification Services in an Impartial Manner.

ISONIKE aims to ensure impartiality and objectivity so that stakeholders can have confidence in the integrity of the Services. All stakeholders, internal and external personnel are herewith made aware of the need for impartiality.

ISONIKE Ltd is committed to

- Make certification decisions based on objective evidence of conformity (or nonconformity).
- Do not have decisions influenced by other interests or bodies and by commercial, financial or other pressures.
- Conduct regular Impartiality Assessments for identifying potential threats to impartiality, analyze them and treat them effectively.
- Strives to avoid situations where a risk of impartiality arises, or a potential conflict of interest could exist.
- Does not offer management system consultancy or any other form of consultancy to certified clients.
- Does not offer an internal audit service to its certified client.
- Does not take part in an audit or other certification activities that has offered consultancy to within two years following the end of the consultancy.
- Collaborate with people and organizations in accordance with impartiality and ask them to sign a Code of Ethics and Impartiality Statement to reveal any situation that may constitute a conflict of interest.
- Individual people contracted by ISONIKE are required to document and record their current and past consultancy projects.
- Does not involve people participated in a management system consultancy in any stage of the certification process for a minimum of two years following the end of the consultancy.
- Not providing services when they introduce an unacceptable risk to impartiality.
- Not be marketed or offered as linked with the activities of an organization that provides management system consultancy. In such case ISONIKE will take action to correct inappropriate links or statements by any consultancy organization stating or implying that certification would be simpler, easier, faster or less expensive if the certification body were used.

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IMPARTIALITY POLICY

ISONIKE Ltd has an independent 'Internal impartiality committee' and an 'External Impartiality Committee' made up of members representing our key interests that meets when needed.

Conflict of Interest, impartiality of certification process, independence and objectivity is further covered through induction training, training sessions, applied controls and contractually binding agreements to ensure all management system certification activities are conducted in an independent and impartial manner.

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